

## SUMMARY

- Experienced professional in System Engineering with a curious mind.
- Self motivated team player looking for an opportunity to solve User Problems by delivering high quality, reliable and cost effective products and features

## SKILLS

Product Management, Product Road mapping, Wireframing, Product requirement document creation, User journeys / flows generation, Product Analytics, Market research, User research, SQL, API, Figma, Google Analytics, Design thinking, Feature Prioritization, Structured thinking, Analytical thinking, Customer empathy, Product Strategy, Project Management, Agile methodologies, Adaptability, Empathy, Initiative, Problem-solving, Wireframing, Product Development, Collaboration, Product Metrics, Product Marketing, Product Pricing

## PROFESSIONAL EXPERIENCE

### CAP Fellowship - Product Management

Oct '22- Present

#### Upraised

- **Developed** a strong foundation of **Product Management fundamentals** with the help of 19 Learning modules
- **Prepared 1 PRD** to improve the course completion rate on Udemey. **Created User Personas**, recommended strategic solutions, **designed wireframes** and set key metrics for the PRD
- **Built a Product Roadmap** to **increase the average revenue per user (ARPU) for Hotstar** within 6 months
- **Formed 1 Feature breakdown** for **WhatsApp Disappearing messages** feature. It highlights the functionalities and drawbacks of the feature.
- **Worked on product observations** for [Slack](#) and [Udemey](#).

### Assistant System Engineer

Mar '22- Nov '22

#### Tata Consultancy Services

- **Collaborated in a team of 4 members** responsible for the API of a US based client
- As a part of the team, **worked on 3 user requirements**. Understood the **User stories** and **acceptance criteria** for the requirements
- **Resolved** 4 incidents per week on an average
- **Communicated** with the stakeholders through a Project Management tool owned by the client
- Handled the **onboarding** and **knowledge transition** for 2 new members in the team

## PROJECTS

- [Improving the Course Completion Rate on Udemey \(Product Management Case Study\)](#)
- [Product Roadmap \(Increasing ARPU for Hotstar\)](#)
- [WhatsApp Disappearing Messages \(Feature Breakdown\)](#)

## CERTIFICATIONS

- (1) [Product Ideation, Design and Management University of Maryland, US](#)
- (2) [Become a Product Manager - Udemey](#)
- (3) [Product Analytics](#)
- (4) [Project Management - Google](#)
- (5) [Google Analytics](#)

## EDUCATION

### M.tech (Manufacturing Engineering)

Jul '19- Jul '21

#### SVNIT (NIT Surat)

- Learnt about latest manufacturing processes and technologies like additive manufacturing (3D printing), EDM etc
- Understood how technologies evolve with time and different industrial revolutions like Industry 4.0
- Worked on assignments and practical's to understand how state of the art technologies can be developed and modified according to customer needs
- Prepared a thesis on Circular Supply Chain Management

### B.E (Mechanical Engineering)

Jun '13- Jun '17

#### Pune University

- Learnt the fundamentals of Mechanical Engineering in domains like Design, Production and Fluid engineering
- Developed a project for JBM auto Ltd., to solve the problem related to cost, waste management, scrap generation and recycling.