



Contact

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Education

2018

Osmania University

B.E. Computer Science & Engineering

2022

Upraised

CAP: PM Foundation & Live Projects

Expertise

- Miro
- JavaScript
- Css/HTML
- ReactJS
- AngularJS
- Java
- System Design
- Figma

Sai Shekhar Purumanla

Senior Software Engineer

Experienced full-stack software engineer adept in all areas of software development. I am customer oriented and passionate about strategy. I want to transition into a Product Management role where I can use my strengths to solve customer problems.

Experience

2022 Upraised

Product Work

In my 4-month program at Upraised, I learnt and applied key concepts of Product like Strategy, Users Needs, Pain Points, Prioritisation, and Metrics.

Here is my Portfolio of product work: [link](#)

I did 2 projects to apply the PM skills I learnt at Upraised:

1) Rapido - Retention: [link](#)

Focussed on solving existing pain points to improve user experience, and increase retention.

2) Swiggy - Growth: [link](#)

A new business model to increase revenue. Focussed on increasing the revenue per user by increasing the number of orders.

2018-present

ServiceNow

Senior Software Engineer

Alignment Workspace

Helps mid-level executives to plan & align work with teams.

- Built this product 0-1.
- Currently being used by over 100 customers.
- Oversaw a complete overhaul of the product to achieve Market Fit.

Agile Planning Tool

Helps teams plan their work in agile/scrum methodology.

- Has over **500 customers**.
- With customer obsession, I solved customer issues, answered community questions and proposed solutions to help solve existing pain points for users.
- Focussed on building products that are highly customisable and configurable.

Integrations: Agile Tool with Jira, ADO

Integrated Agile tool that I built with Jira and ADO

- Built this product 0-1. Designed the architecture of this application. Designed it to support future integrations with external systems like Github, Miro, etc.
- Integrated Agile products with Jira and ADO to fetch and sync stories, epics, and other entities with external systems.

2022 - present

ServiceNow

Scrum Master

- Took scrum master role in addition to Senior Software Engineer.
- Responsible for Big Room Planning for my scrum team for multiple releases.
- Collaborated with stakeholders of multiple teams working on the product for smooth functioning of the team.
- Took responsibility for **release activities across 5-7 teams** for a release. Transformed product requirements into epics and stories.
- **Improved the throughput by 20%** by resolving blockers and planning dependencies well ahead.
- **Reduced the defects found in the product by 40%** by ensuring that the acceptance criteria of stories are clear and cover all edge cases.