



Satyajeet Mishra

Product Enthusiast

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PROFILE

Passionate, value-driven software engineer with experience in working with cross-functional teams to plan, build, launch and manage world-class SaaS innovations. Blend technology skills with extensive Agile/Scrum experience, and analytical abilities to evolve product/platform(s). Currently looking for a transitioning in product roles to leverage my skills in creating and evolving the next generation of great products

PROFFESIONAL EXPERIENCE

2022-Present

CAP FELLOW AT UPRAISED

As part of CAP program got hands-on experience for product management case studies

- [1.Amazon Music Customer Engagement and Retention](#)
- [2.Reducing online dating scams on Bumble platform](#)
- [2.Psych\(UI/UX\) teardown for Dunzo Android application](#)

Honeywell Connected Enterprise | Bengaluru

2021-Present

SOFTWARE ENGINEER

DevOps Engineer Forge Cloud Services(IoT)

- Responsible for supporting, automation and optimizing mission critical deployments in cloud technologies for Forge IoT platform, leveraging configuration management CI/CD and DevOps processes in accordance with Agile rituals
- Successfully delivered Sentience Care Package(SCP) project for new CI/CD pipeline creation which helped save \$100K annually
- Articulated real time customer queries having issues with the platform and unblocking different internal teams leveraging IoT platform

Tata Consultancy Services | Bengaluru

2020-2021

PRODUCTION SUPPORT EXECUTIVE

Support Executive for TCS BancS Platform leveraged by London Stock Exchange Group(LSEG)

- Managed and monitored production support run books and SOP documentation for assigned production applications of complex trading systems
- Collaborated with different technical and functional teams as a part of weekly application changes and achieve timely results.

SKILLS

Cloud Computing (MS Azure)

Data Scirence

Agile Scrum

Machine Learning

CI/CD Implementation

SQL

Product Design

Structured Thinking

Accountability

High Emotional Quotient

Customer Empathy

EDUCATION

CAP PRODUCT MANAGEMENT

2022-Present

UPRAISED

PG CERTIFICATION IN DATA SCIENCE

2020-2021

IIIT Bangalore

BACHELOR'S IN TECHNOLOGY, CIVIL ENGINEERING

2015-2019

VSSUT, Burla, Sambalpur

CERTIFICATION

Master's Program in DevOps
Simplilearn

Azure Certification Trainging(AZ 303-304) | Edureka

JIRA for Professionals | Udemy

Google Analytics course | Udemy